

Labor Management Relations (LMR)

COURSE NUMBER **FAA01205**

For information about this course, contact:
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 (386) 446-7251

DESCRIPTION AND LEARNING STRATEGY

In order for supervisors and managers to achieve positive outcomes in a complex bargaining unit work environment, they must know and be able to apply LMR principles and law. Supervisors and managers will learn to create effective labor management relations in the workplace through an understanding of the rights and responsibilities as defined by the law, collective bargaining agreements, and executive orders. The methodologies used in this highly interactive course include case studies, lecture/discussion, small/large group activities, and video scenarios.

This course is targeted primarily at first-time attendees, and those in need of an LMR refresher to continue leading effectively in a changing work environment.

OBJECTIVES

At the conclusion of this course, participants will enhance the following skills:

- Apply knowledge of Statutes, Executive Orders, and collective bargaining agreements to workplace situations.
- Distinguish between various types of problem-solving processes to resolve differences between labor and management.
- Exhibit behaviors that demonstrate knowledge of the rights and responsibilities that promote effective, collaborative work relationships.
- Explain the systemic impact of management decisions in a bargaining unit environment.

RELATED COMPETENCIES

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| <ul style="list-style-type: none"> • Agility • Building Alliances • Building Teamwork and Cooperation • Building a Model EEO Program • Communication | <ul style="list-style-type: none"> • Integrity and Honesty • Interpersonal Relations and Influence • Managing Organizational Performance • Problem Solving |
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CLASS SIZE

24 participants –
 Residential
 12 or 24 participants
 Off-site/field deliveries

LENGTH **4½ days**

(Monday, 8:00 a.m. –
 Friday, 12:00 noon)
 36 hours

LOCATION

Customer site or
 FAA Center for
 Management and
 Executive Leadership
 Palm Coast, Florida

UPCOMING DELIVERIES

(see [FY07 schedule](#))

WHO SHOULD ATTEND

FAA supervisors and managers who need a thorough understanding of LMR principles and law in order to achieve positive outcomes in a bargaining unit work environment.

ENROLLMENT

To enroll, contact your line organization's training coordinator, or to arrange a **fee-for-service delivery**, call Shep Curl at (386) 446-7132.

PREREQUISITE

None

PRECOURSE

None

RELATED COURSES

Mediation Techniques for
 Conflict Resolution
 ([FAA01236](#))
 Negotiating Effectively
 ([FAA01285](#))
 Systems Thinking
 ([FAA01277](#))